

Student Computer Security





Protect-On² User Guide

Notice

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Welcome to Protect-On2

This guide explains how to install Protect-On2 and use it to restore your classroom computers to their last saved configuration. You use Protect-On2 to remove any viruses, unwanted files, or unauthorized computer programs from your computers.

How Protect-On2 Works

When you install Protect-On2 on a client, a storage place on the hard disk is created to capture all changes made while protection is on. When you restart the computer, the changes are discarded and the computer is restored to its last saved state.

Turning Protection Off

You have the option to turn protection off. This is useful when you want to perform maintenance on your computers. For example, you may want to install program updates or upgrades. When protection is turned off, any changes you make to a computer are saved.

Unprotected Drivespace

You have the option to set aside a portion of the hard disk as Unprotected Drivespace. Items stored here are not erased when the computer is restarted, even when protection is on. Unprotected Drivespace appears as a separate letter drive in My Computer.

Security Measures

Only authorized Protect-On2 users can make changes to protected clients. You control who has access to classroom computers. In addition, you can assign a password to the **Protect-On2 Administrator**. This is useful when sharing a computer with other users who do not need access to Protect-On2.

Technical Support

GenevaLogic offers a number of resources to help you make the most of Protect-On2. When you need additional support, try one of the following.

Refer to Protect-On2 Help

Protect-On2 Help offers step-by-step instructions for common tasks. You can open Help from the toolbar.

Visit Our Web Site

Our Web site, www.genevalogic.com, offers a list of support resources, including a knowledge base, user documentation, and software updates.

Contact Our Technical Support Team

You can contact Technical Support through by phone, e-mail, or our Web site.

| In North America | All Other Locations |
|---|--|
| Phone: 866-725-7803 (toll free) | Outside of North America, the technical |
| E-mail: support.us@genevalogic.com | support of our products is provided through our international network of distributors and |
| Web: www.genevalogic.com | resellers. Please contact the local GenevaLogic distributor in your area. For a |
| Our hours are 7:30 AM–4:30 PM Pacific Time. | list of distributors, visit our international support page at <u>www.genevalogic.com</u> . |

Install Protect-On2

Installation Options

There are two ways to install Protect-On2 on your classroom computers. Use the table below to determine which installation method is best for you.

| Installation Tool | Intended Use |
|-----------------------------------|--|
| Protect-On2 Installer | Manual installations; one computer at a time. |
| Microsoft Windows Installer (MSI) | Remote installations; for use with systems that support installations via command line, such as Microsoft SMS, and Altiris Deployment Solution. |

System Requirements

Before you begin to install Protect-On2, verify that your network and classroom computers meet all of the product system requirements. You must also have a valid serial number to activate a program. (You can install a 30-day evaluation version without a serial number).

- Operating System: Windows 2000 Professional or XP Professional
- Processor: 333Mhz or greater Intel® Pentium® class
- Memory: 256MB RAM
- Hard Disk: 100MB of available hard-disk space

- Video Display: Super VGA (800×600) resolution
- Video Card: 4MB Video RAM or better
- Network: 100Mbps Ethernet card

Manual Installation

After you have verified that your computer meets the system requirements, you can begin to install Protect-On2.

- 1. Log on to the computer as an administrator.
- 2. Quit all programs.
- 3. Quit all virus protection utilities or filters.
- 4. Run the Protect-On2 Setup program.
 - If you are installing from a file that you downloaded, open the folder where you saved the Setup program, and then double-click ProtectOn2Installer.exe.
 - If you are installing from a CD, insert the CD in the proper drive, point to Protect-On2, and then select Install Protect-On2.
- 5. Select the appropriate setup program: administrator or client (student computer).
- 6. Click OK.
- 7. Click **Next** to start the installation.
- 8. Read and accept the licensing agreement.
- 9. Enter your customer information.
- 10. The wizard guides you through the installation; follow the instructions on screen.

Administrator Options

| 🖟 Protect-On 2.0 Administrator - InstallShield Wizard | 🛃 Protect-On 2.0 Administrator - InstallShield Wizard 🛛 🔀 |
|--|---|
| Installation options Please specify options for your Administrator installation. | Destination Folder Click Next to install to this folder, or click Change to install to a different folder. |
| Import Vision dassrooms | Install Protect-On 2.0 Administrator to: C:\Program Files\GenevaLogit\Protect-On 2.0\ Change |
| | |
| | |
| | |
| Installshield < Back Cancel | InstaliShield Cancel |

If you are installing Protect-On2 for an administrator, you have the options to:

- Import Vision classrooms that are on the computer. Classrooms appear as computer groups in Protect-On2.
- Change the destination folder where Protect-On2 is installed.

Client Options Setup

| 🖟 Protect-On 2.0 Client - InstallShield Wizard 🛛 🛛 🔀 | | | |
|---|----------------------------------|--|--|
| Installation options Please specify options for your Protect-On 2.0 Client installation | | | |
| Client admin access key: | Confirm client admin access key: | | |
| | | | |
| Drives to protect: | | | |
| ✓ C: D: E: F: G: H: | I: J: K: L: M: N: | | |
| 0: P: Q: R: S: T: | U: V: W: X: Y: Z: | | |
| Reserve drive letter Q for Protect-On 2.0 internal use | | | |
| Hide Protect-On 2.0 Client system tray icon | | | |
| Install unprotected drive space | | | |
| InstallShield | | | |
| | Back Next > Cancel | | |

If you are installing Protect-On2 on a classroom computer, you must:

- Enter a client admin access key. (This allows administrators with the same key to access the student computer.) Be sure to record your key(s) in a secure location.
- Select which drives on the computer you want to protect.

- Reserve a drive on the computer that Protect-On2 can use for internal operations.
- (optional) Remove the Protect-On2 icon from the computer system tray (the notification area at the far right of the taskbar).
- (optional) Create space on a selected drive that will not be protected. When you restore the computer, this space will not be affected.

| 🙀 Protect-On 2.0 | Client - InstallS | hield Wizard | × |
|--|-------------------|---------------------|------------------|
| Unprotected drive space Please specify options for the unprotected drive space installation | | | |
| Store on: | Size (MB): | Filesystem: NTFS | Mount to: P:\ |
| InstallShield ———— | | < Back | Next > Cancel |

- i. Note: take care to select a drive letter that is not used by other resources such as mapped network drives or portable storage devices.
- ii. Note: Unprotect Drivespace cannot be adjusted or deleted after installation without removing and reinstalling the Protect-On2 client.
- Change the destination folder where Protect-On2 is installed.
- 11. After you complete the installation, restart the computer and any virus protection utilities that you use. If you have elected to install Protect-On2 with Unprotected Drivespace, an additional letter drive will appear in My Computer representing this area of the hard drive.

Remote Installation with Microsoft Windows Installer

You can use Microsoft Windows installer service (Msiexec.exe) and a package file (glpoadin.msi or glpoclin.msi) to install Protect-On2 on Windows 2000 and XP operating systems. Windows 98 also supports Microsoft Windows Installer technology, but requires that you install it separately.

This technology is intended primarily for use in systems that support remote installation via command line, such as Microsoft SMS, Altiris Deployment Solution, and others. The package file may be placed in a shared directory as defined by these systems, and executed remotely on supported computers.

Install Shield

Before installation, verify that the Install Shield script engine is installed on the computer.

To install ISScript1050, use the following string:

msiexec /qn /i <pathname>\ISScript1050.Msi

where <pathname> is the directory path that contains the package, for example:

```
msiexec /qn /i c:program files\common files\ installshield\driver
ISScript1050.Msi
```

Protect-On2 Command Line Parameters

To install the Protect-On2 package file locally on a Windows-based computer, open the **Command Prompt** window and type the appropriate command line parameters. For example, to install the Protect-On2 Administrator in quiet mode (no user interaction), use the following string:

msiexec /qn /i <pathname>\glpoadin.msi

where <pathname> is the directory path that contains the package glpoadin.msi, for example:

msiexec /qn /i C:\Protect-On2\glpoadin.msi

To uninstall Protect-On2, use the following string:

msiexec /qn /x {E41DEFD1-146F-4D03-97FA-3CB92A6CDEA5}

For a list of Windows Installer parameters, type msiexec at the command prompt. Protect-On2 parameters are described on the next page.

| Property Name | Meaning | Possible Values |
|-----------------|--|---|
| MESERIAL | License number required to activate Protect-On2. | <assigned by="" genevalogic=""></assigned> |
| INSTALLDIR | The destination folder where Protect-On2 is installed. | C:\Program Files\GenevaLogic\Protect-On 2.0 (default) |
| IMPORT_FROM_CRS | The option to import Vision classrooms that are on the computer into Protect-On2. | To import Vision classrooms, set this parameter to 0, otherwise set it to 1. |
| CLASSROOMS_FILE | This parameter defines existing Vision classrooms to be imported into Protect-On2 as Computer Groups. Note: This parameter is ignored if the parameter IMPORT_FROM_CRS is set to 1. | [main]—Begins the classroom file parameters. groups—The total number of groups (classrooms) to be imported from Vision. [groupN]—Identifies a single group from the total where N is a sequential number. name—The name of the computer group as you want it to appear in Protect-On2. computers—The total number of computers in [groupN]. computerN—Identifies a single computer where N is a sequential number and the parameter is equal to the computer name. Example of CLASSROOMS_FILE: [main] groups=2 [group1] name=LibraryLab computer2=LAB01 computer2=LAB03 computer1=LAB03 computer2=LAB04 computer3=LAB05 |

Parameters for Protect-On2 Administrators

| Property Name | Meaning | Possible Values |
|----------------------------|---|--|
| MESERIAL | License number required to activate Protect-On2. | <assigned by="" genevalogic=""></assigned> |
| INSTALLDIR | The destination folder where Protect-On2 is installed. | C:\Program Files\GenevaLogic\Protect- On 2.0 (default) |
| POC_ADMINPWD | The client admin access key. This allows administrators with the same key to access the student computer. This is a required parameter. | |
| POC_PROTECT_[letter drive] | Select the drives on the computer that you want to protect. Set this parameter to 1 (POC_PROTECT_1) to protect the appropriate drive. | POC_PROTECT_C or POC_PROTECT_Z |
| POC_RESERVED_DRIVE | The drive on the computer that is reserved for Protect-On2 to perform internal operations. This is a required parameter. | |
| POC_HIDE_TRAY_ICON | Remove the Protect-On2 icon from the computer system tray (the notification area at the far right of the taskbar). | Set this parameter to 1 to remove the icon from the system tray. |
| POC_ENABLE_UNPRSPACE | The option to create space on a selected drive that will not be protected. When you restore the computer, this space will not be affected. | Set this parameter to 1 to create unprotected space. |
| POC_UPDS_LOCATION | Location where the unprotected space is stored. | |
| POC_UPDS_SIZE | The size (in megabytes) of the unprotected space. | Minimum size is 16Mb (32Mb for FAT32), maximum size 100GB (32GB for FAT32). |
| POC_UPDS_FILESYSTEM | The file system type of the unprotected virtual drive you defined in POC_ENABLE_UNPRSPACE. | NTFS or FAT32 |
| POC_UPDS_LETTER | The drive letter assigned to the unprotected space. | |

Parameters for Protect-On2 Clients

Set Up Protect-On2

Before you can remotely turn protection on and off classroom computers, you must set up access between the administrator and the clients. In Protect-On2, access keys are stored on both the administrator and classroom computers. When these keys match, the administrator has access to the computers. When the keys do not match, the administrator cannot access computers. The same is true for guests; however, their access to computers is limited.

Assigning Access Keys

When you install Protect-On2 on a classroom computer you assign it an access key, which you can later change. You then record the access key in the **Protect-On2 Administrator**. This authorizes the administrator to access the computer.

Authorization Levels

There are two levels of authorization you can assign to an administrator: Administrator or Guest. An administrator has full access to Protect-On2 features. A guest has limited access.

Authorization Options

| Authorization | X | |
|--|-----------------|--|
| Select an authorization level | | |
| Administrators have full privileges to change settings on Protect-On Clients. Guests may only use Manual Protection and Force Restore features. | | |
| Client Access Keys you enter here must match those assigned to Protect-On clients during installation or set by an administrator. You cannot access Protect-On clients if keys do not match. | | |
| 🔘 Administrator | | |
| | | |
| | | |
| | | |
| | | |
| | Add Edit Delete | |
| 🔘 Guest | | |
| | OK Cancel | |

In the following examples, both Karen and Paul are authorized to use Protect-On2, Karen as an administrator and Paul as a guest. Karen has been assigned the administrator access key SL112, which authorizes her to access the computers in Student Lab 1. She also has access to all Protect-On2 features.

| Authorization | | |
|--|--|--|
| Select an authorization levelAdministrators have full privileges to change settings on Protect-On Clerits. Guests may only use Manual Protection and Force Restore features. Client Access Keys you enter here must match those assigned to Protect-On clients during installation or set by an administrator. You cannot access Protect-On clients if keys do not match. ClientAccess Restrict St.112 Add Edit Delete | Karen Administrator Access Key: SL112 | Student Lab 1 Administrator Access Key: SL112 |
| O Guest OK Cancel | | |

Paul has been assigned the guest access key Paul123, which authorizes him to access the computers in Student Lab 2. Paul is limited to the **Manual Protection** and **Force Restore** commands.

| Authorization Select an authorization level Administrators have full privileges to change settings on Protect-On Clients. Guests may only use Manual Protection and Force Restore features. | | |
|---|-----------------------------------|---|
| Add Edit Delete | Paul Guest Access Key: Paul123 | Student Lab 2 Guest Access Key: Paul123 Administrator Access Key: SL207 |
| Guest Paul123 | | |

Neither Karen nor Paul can access the other's lab.

Richard is the school administrator and he has access to the computers in both labs; both administrator access keys (SL112 and SL207) are stored on his computer. He also has full access to all Protect-On2 features.

| Authorization | |
|--|--|
| Select an authorization level Administrators have full privileges to change settings on Protect-On Clients. Quests may only use Manual Protection and Force Restore features. Client Access Keys you enter here must match those assigned to Protect-On clients disuallation or set by an administrator. You carnot access Protect-On clients if keys do not match. Clients access Protect-On Clients if Lips Lips Lips Lips Lips Lips Lips Lips | Student Lab 1 Administrator Access Key: SL112 |
| | Richard (School Administrator) |
| Add Edit Delete | Administrator Access Keys: SL112, SL207 |
| O Guest | Guest Access Key: Paul123 |
| OK Cancel | Administrator Access Key: SL207 |

Authorize an Administrator or Guest to Access a Client

- 1. From the Edit menu, click Authorization.
- 2. Select an authorization type: Administrator or Guest.

An administrator has full access to Protect-On2 features. A guest has access to only the features Set Protection Manually and Force Restore.

3. If you select **Administrator**, click **Add**, and then enter the access key assigned to the clients that you want to protect. You can enter more than one access key.

If you select **Guest**, enter the access key assigned to the clients that you want to protect. A guest can have only one access key.

4. Click OK.

Change the access key for a classroom computer

When you install Protect-On2 on a classroom computer you assign it an access key. Administrators and guests who share this access key can remotely turn protection on or off for this computer. The computer is unavailable to administrators and guests with different access keys.

You can change a client access key for both administrators and guests from the Protect-On2 Administrator. This is useful when you need to reassign a client to another administrator. To Change a Client Access Key for an Administrator

- 1. In the **Computer Groups** pane, click the group that displays the computer you want to change.
- 2. In the **Computers** pane, select the computer.
- 3. From the Actions menu, select Set Client Admin Access Key.
- 4. Type the new key in the Enter Key and Confirm Key boxes.
- 5. (optional) Select the **Authorize this key for this Administrator** check box to add this key to the list of access keys for the administrator. This is not necessary if the administrator already uses this key.
- 6. Click OK.

To Change a Client Access Key for a Guest

- 1. In the **Computer Groups** pane, click the group that displays the computer you want to change.
- 2. In the **Computers** pane, select the computer.
- 3. From the Actions menu, select Set Client Guest Access Key.
- 4. Type the new key in the **Enter Key** box. A guest may have only one access key. The key you enter replaces any key that was entered previously.
- 5. Click OK.

Require a Password to Start Protect-On2

You can assign a password to the Protect-On2 Administrator. This is useful when sharing a computer with other users who may not be administrators.

- 1. From the Edit menu, click Set Administrator Password.
- 2. Select the Require password to start Protect-On Administrator check box.
- 3. Type your password in the **Password** and **Confirm password** boxes.

Setting Administration Password

| Set Administrator Password |
|--|
| Admin Console protection |
| Require password to start Protect-On Administrator |
| Password: |
| ••••• |
| Confirm password: |
| ••••• |
| ·, |
| OK Cancel |

Protect-On2 Administrator

You use the Protect-On2 Administrator to restore your classroom computers to their last saved configuration. From here you can also arrange computers into different groups, view the restoration history of a selected computer, and wake up, restart, or shut down computers.

Guest Features

Administrator Features

| New Group | | New Group |
|-----------------------------|----------|-----------------------------|
| Delete | , Delete | |
| Rename | | Rename |
| Group Properties | | Group Properties |
| Set Protection On | | Set Protection On |
| Set Protection Off | | Set Protection Off |
| Set Protection Manually | | Set Protection Manually |
| Force Restore | | Force Restore |
| Set Scheduled Unprotect | | Set Scheduled Unprotect |
| Set Scheduled Restoration | | Set Scheduled Restoration |
| Set Client Admin Access Key | | Set Client Admin Access Key |
| Set Client Guest Access Key | | Set Client Guest Access Key |
| Restart | | Restart |
| Shut Down | | Shut Down |
| Wake Up | | Wake Up |
| | | |

If you have administrator privileges, you can access all the features available in the Administrator. If you have guest privileges, you can access only the features Force Restore and Set Protection Manually.

About the Computers Pane

The **Computers** pane of the **Protect-On2 Administrator** displays the name, protection status, schedule, availability, IP address, and guest password for each computer in a selected network or group.

Administrator View

| 🕺 Protect-On Administrator | | | | | | |
|-----------------------------|---------------|------------|--------------|-----------|----------------|------------------|
| File Edit View Actions Help | | | | | | |
| â î 🖖 C 🖉 Ĝ | R R 🔛 | • 🔺 🏝 | 🗗 12 | | | |
| Computer Groups | | | Com | nputers | | |
| My Computers | Computer Name | Protection | Availability | Schedules | IP Address | Guest Access Key |
| | 😼 BRUCE207 | ON | READY | Restore | 192.168.200.39 | SL207 |
| | SCO-MS2 | | UNAVAILABLE | | 192.168.1.218 | |
| | 3 QUEEN112 | OFF | READY | Unprotect | 192.168.200.43 | SL112 |
| | | | | | | |
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| J |] | | | | | |
| Ready | | | | | | |

Computer Name

The name used to identify the computer on the network.

Protection

A computer can have one of the following protection statuses:

- **On:** When you restart the computer it is restored to its last saved state; any changes you make to the computer are discarded.
- **Off:** Any changes you make to the computer are saved, including at restart.
- **Manual:** Any changes you make to the computer are saved for a specified amount of time, after which the computer is restored to its last saved state.
- -- (no status): The computer is not available. For example, it does not have Protect-On2 installed or it has been turned off.

Availability

- **Ready:** The computer is available for protection to be turned on or off.
- Unavailable: The computer is not available. For example, it is turned off or restarting.

- **Waiting:** The Protect-On2 Administrator is waiting for a response from the computer; the computer is temporarily unavailable.
- **Invalid Key:** The computer has Protect-On2 installed; however, its access key is different than that of the administrator or guest.

Schedules

- **Unprotect:** The computer is scheduled to be unprotected for a certain amount of time, during which any changes you make are saved.
- **Restore:** The computer is scheduled to be restored to its last saved configuration, after which any changes you make are discarded.
- **Res/Unpro:** The computer is schedule to be unprotected and restored.

IP Address

The Internet Protocol (IP) address used to identify the computer across the Internet.

Guest Password

The password assigned to the computer that enables non-administrators (guests) to use only the Protect-On2 features Manual Protection and Force Restore.

Sort Computers in the Computers Pane

You can sort computers by any of the column headings in the Computers pane.

- 1. From the **Protect-On2 Administrator**, select the group that contains the computers that you want to view.
- 2. In the **Computers** pane, click the column heading you want to sort by, such as **Computer Name** or **Availability**.

View a Computer's Change History

Protect-On2 compiles an event log that records the changes that have been made to your computers, such as when they were last shut down or restored. Only changes that occurred in the last 24 hours appear in the log.

To view the Event Log

1. In the **Computer Groups** pane, click the name of the group that you want to view. The computers that belong to the group appear in the **Computers** pane.

- 2. Select a computer from the group.
- 3. From the View menu, click Event Log.

Event Log

| ent log | | | | D |
|---------------|----------------|-----------------------|--------------------------------|---|
| Computer Name | IP Address | Time | Action | 1 |
| UEEN112 | 192.168.200.43 | 11/29/2006 6:38:02 PM | Protection On | |
| UEEN112 | 192.168.200.43 | 11/30/2006 12:27:23 | Protection Off | |
| RUCE207 | 192.168.200.39 | 11/30/2006 12:54:26 | Set Scheduled Restore | |
| QUEEN112 | 192.168.200.43 | 11/30/2006 12:55:18 | Set Scheduled Unprotect | |
| RUCE207 | 192.168.200.39 | 11/30/2006 1:02:18 PM | Change Client Guest access key | |
| QUEEN112 | 192.168.200.43 | 11/30/2006 1:02:39 PM | Change Client Guest access key | |
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About Computer Groups

Computer groups help manage the computers on your network. For example, you can use groups to organize computers that are in the same classroom or have the same operating system. When you install Protect-On2 for an administrator, you have the option to import Vision classrooms as Computer Groups.

Create a New Computer Group

1. From the File menu, click New Group.

Group Properties

| Group properties 🔀 |
|--|
| Group name |
| Media Center |
| Manual population |
| |
| |
| |
| |
| |
| |
| Browse Add Delete |
| Automatic population |
| Populate by name |
| This group will be automatically populated with computers that have names containing the specified text. |
| OK Cancel |

- 2. In the Group Properties window, enter a name for your group.
- 3. Add computers to the group. There are three ways to do this:
 - Click **Browse** and navigate to the computer that you want. Select the computer and click **OK**.
 - Click **Add** and manually input the computer that you want to add. Click **OK**.
 - Select the **Populate by name** check box and enter all or part of the computer name. This is useful if you use a particular naming convention to identify the computers on your network.
- 4. Click **OK**. The group appears in the Computer Groups pane.

Tips

- To delete a group you no longer use, right-click the group folder and click **Delete**.
- To rename a group, right-click the group folder and click **Rename**.

Add or Remove Computers from an Existing Group

After you create a computer group, you can add or remove computers from it.

To Add Computers

- 1. In the **Computer Groups** pane, click the name of the group that you want to change.
- 2. From the Actions menu, click Group Properties.
- 3. From the Group Properties window, click Browse.
- 4. Browse the networks and locate the computer you want to add.
- 5. Select the computer and click **OK**.

To Remove Computers

- 1. In the **Computer Groups** pane, click the name of the group that you want to change.
- 2. From the Actions menu, click Group Properties.
- 3. Select a computer from the list and click **Delete**.

Tips

- You can select multiple computers at one time in the **Computers** pane. For consecutive computers, click the first computer, press and hold SHIFT, and then click the last computer. For nonconsecutive computers, press and hold CTRL, and then click each computer that you want.
- You can also drag computers from the **Computers** pane to a group.

Working with Classroom Computers

Turn Computer Protection On and Off

When you turn protection on, students can make changes that have no lasting affect to the computer. Upon restart, the changes are discarded and the computer is restored to its last saved state; any viruses, unwanted files, or unauthorized computer programs that may have been added since that time are removed.

When protection is turned off, any changes you make to a computer are saved. This is useful when you want to perform maintenance on your computers. For example, you may want to install program updates or upgrades.

To Turn Computer Protection On

- 1. In the **Computer Groups** pane, click the name of the group that has the computers you want to protect. The computers that belong to the group appear in the **Computers** pane.
- 2. From the **Actions** menu, click **Set Protection On** (or from Administrator toolbar). The computer restarts and turns protection on.

To Turn Computer Protection Off

- 1. In the **Computer Groups** pane, click the name of the group that has the computers you want to protect. The computers that belong to the group appear in the **Computers** pane.
- 2. From the **Actions** menu, click **Set Protection Off** (or from Administrator toolbar). The computer restarts and turns protection off.

Restore Classroom Computers

At any time you can restore your protected classroom computers to their last saved configuration. The Force Restore command is available to Protect-On2 administrators and guests.

- 1. In the **Computer Groups** pane, click the name of the group that has the computers you want to restore. The computers that belong to the group appear in the **Computers** pane.
- 2. From the **Actions** menu, click **Force Restore** (or **G** from Administrator toolbar). The computer restarts and restores the computer. It also turns protection on.

Tips

- When protection is turned off, you cannot restore a computer.
- You can select individual computers to restore instead of an entire group.
- You can schedule a time for Protect-On2 to restore classroom computers automatically.

Set Protection Manually

When you set protection manually, students can safely restart computers without losing any data; changes made to the computer are saved for a specified amount of time, after which the computer is restored to its last saved state. The **Set Protection Manually** command is available to Protect-On2 administrators and guests.

1. In the **Computer Groups** pane, click the name of the group that has the computers you want to protect. The computers that belong to the group appear in the **Computers** pane.

| D Protect-On | Administrator | | | | | | |
|---------------------|---|--------|----------------|----------------------|---------------|---------------------------------|--------------------------|
| File Edit View | Actions Help | | | | | | |
| A 🔐 🛝 | New Group | | | ~~ \`R | | | |
| Compu | Delete Rename | | Duskaskias | Corr | nputers | TD Address | Current Accesses Kong, L |
| My Computers | Group Properties | , , | ON | READY | Restore | 192.168.200.39 | SL207 |
| | Set Protection On Set Protection Off Set Protection Manually Force Restore Set Scheduled Unprotect Set Scheduled Restoration | 2 | OFF | UNAVAILABLE READY | Unprotect | 192.168.1.218 192.168.200.43 | 5L112 |
| | Set Client Admin Access Key Set Client Guest Access Key Restart Shut Down Wake Up | | | | | | |
| Enable protection o | n selected computers but do not restor | e them | on each reboot | | | | |

Setting Protection Manually

2. From the Actions menu, click Set Protection Manually.

Manual Protection Options

| Manual Protection |
|--|
| Restore Schedule Duration: Time: 13 days 4:30:00 PM 📚 Specify how long the selected computers are set to Manual Protection and the time at which these computers are restored. Caution: Clients cannot be restored from Manual Protection if the operating system cannot be started. |
| OK Cancel |

- 3. Select the amount of time you want changes to be stored on the computers. Changes can be stored up to 15 days.
- 4. Select the time at which you want the computers to be restored.
- 5. Click **OK**. The computers now have a Protection status of **Manual**.

Remotely Restart, Shut Down, or Wake Up Computers

From the Protect-On2 Administrator you can turn computers on or off.

1. In the **Computer Groups** pane, click the name of the group that has the computers you want to turn on or off. The computers that belong to the group appear in the **Computers** pane.

- 2. From the Actions menu, click the option you want:
 - **Restart** (or in from Administrator toolbar)
 - Shut Down (or Image from Administrator toolbar)
 - Wake Up (or from Administrator toolbar)

Tips

- When a computer is protected, it is restored to its last saved configuration when you restart it.
- You can wake up computers remotely only if those computers support Wake on LAN and are on the same network subnet as the **Protect-On2 Administrator**.
- You can select individual computers to restart or shut down instead of an entire group.

Creating Schedules for Your Computers

To Create a Restore Schedule

You can schedule a time for Protect-On2 to restore your computers to their last saved configuration. For example, you may want to restore you computers nightly or at the end of each week.

1. In the **Computer Groups** pane, click the name of the group that you want to schedule. The computers that belong to the group appear in the **Computers** pane.

Restore Options

| Scheduled Restor | e | | × |
|---------------------|-------------------|------------|---------------------|
| Enable Scheduled | Restore | | |
| Schedule | | | |
| Sunday | 2:55:17 PM | * |] |
| Monday | 6:00:00 PM | \$ | |
| Tuesday | 2:55:17 PM | ÷ |] |
| 🕑 Wednesday | 4:30:00 PM | * | |
| Thursday | 2:55:17 PM | * |] |
| 🗹 Friday | 3:30:00 PM | \$ | |
| Saturday | 2:55:17 PM | ÷ | |
| Options | | | |
| Action to perform a | fter restoration: | \bigcirc | Restart 💿 Shut Down |
| Set Protection C | n after restorat | ion | |
| Warn users befo | ore restart | | 1 min 💉 |
| | | | OK Cancel |

- 2. From the Actions menu, click Set Scheduled Restoration.
- 3. In the **Scheduled Restore** window, select the **Enable Scheduled Restore** check box.
- 4. Select the day and time at which you want the computers to be restored.
- 5. Select what you want the computers to do after they are restored: **Restart** or **Shut Down**.
- 6. (optional) Select the **Set Protection On after restoration** check box to turn protection on after the computers are restored. When protection is on, any changes made to the computer will be discarded the next time the computer is restored.
- 7. (optional) Select the **Warn users before restart** check box to alert users that their computers are about to be shut down and restored. You can warn users up to ten minutes in advance.
- 8. Click **OK**. The computers now have a Schedules status of **Restore**.

To Schedule Unprotected Time for Your Computers

You can schedule a time during which protection is turned off. This is useful when you want to perform regular maintenance on your computers. For example, you may want to

create a weekly schedule to install program updates or upgrades. Changes you make to a computer while it is unprotected are saved.

1. In the **Computer Groups** pane, click the name of the group that you want to schedule. The computers that belong to the group appear in the **Computers** pane.

Unprotect Options

| Scheduled Unpro | otec | t | | | | × |
|------------------------------------|-------|-------------|---|----|------------|--------|
| Enable Scheduled | d Unj | protect | | | | |
| Schedule | | | | | | |
| Sunday fr | om | 3:00:44 PM | × | to | 3:00:44 PM | A V |
| 🗌 Monday fr | om | 3:00:44 PM | × | to | 3:00:44 PM | ~ |
| 🗹 Tuesday fr | om | 12:00:00 PM | • | to | 2:00:00 PM | * |
| 🔲 Wednesday fr | om | 3:00:44 PM | ÷ | to | 3:00:44 PM | * |
| 🗹 Thursday fr | om | 12:00:00 PM | * | to | 2:00:00 PM | * |
| 🗌 Friday fr | om | 3:00:44 PM | × | to | 3:00:44 PM | ~ |
| Saturday fr | om | 3:00:44 PM | ÷ | to | 3:00:44 PM | A V |
| Options | | | | | | |
| 🔲 Warn users bef | fore | restart | | | 1 min 🔽 | |
| Block user input while unprotected | | | | | | |
| OK Cancel | | | | | | |

- 2. From the Actions menu, click Set Scheduled Unprotect.
- 3. In the **Scheduled Unprotect** window, select the **Enable Scheduled Unprotect** option.
- 4. Select the day and the start and end times, between which you want the computers to be unprotected.
- 5. (optional) Select the **Warn users before restart** check box to alert users that their computers are about to shut down. You can warn users up to ten minutes in advance.
- 6. (optional) Select the **Block user input while unprotected** check box to prevent users from making changes to the computer while it is unprotected. This is useful when you are running scripts from another computer or making other changes remotely.
- 7. Click OK. The computers now have a Schedules status of Unprotected.

Accessing Protect-On2 from the Client

Turn Protection On or Off from the Classroom Computer

You can turn protection on or off from individual classroom computers in addition to the Protect-On2 Administrator.

- 1. From the student computer, right-click the Protect-On2 icon in the system tray (the notification area at the far right of the taskbar). If the icon is not available, use the keyboard shortcut CTRL+ALT+SHIFT+F12.
- 2. In the **Protect-On2 Client Authentication** window, enter the access key for the student computer.
- 3. In the **Protect-On2 Client Options** window, select to turn protection on or off the next time the student computer is restarted. The current status appears under the Protection State.

Client Options

| 🤀 Protect-On Client Options 💦 🔀 |
|---------------------------------|
| Protection State |
| |
| Protection on at next restart |
| Oprotection off at next restart |
| Show System Tray icon |
| OK Cancel |

Remove the Protect-On2 I con from a Student Computer System Tray

You can remove the Protect-On2 icon that appears in the student computer system. Protect-On2 is always available from the student computer using the keyboard shortcut CTRL+ALT+SHIFT+F12.

- 1. From the student computer, right-click the Protect-On2 icon in the system tray (the notification area at the far right of the taskbar).
- 2. In the **Protect-On2 Client Authentication** window, enter the access key for the student computer.
- 3. In the **Protect-On2 Client Options** window, clear the **Show System Tray icon** check box.

Using Unprotected Drivespace

If you have installed Protect-On2 clients with Unprotected Drivespace, then the area of the hard drive that will not be restored at restart is represented by a letter drive in My Computer. The default letter used is P.

This space is formatted in either NTFS or FAT32 and is available for immediate use by any users of the computer. Items stored here will persist even while the boot drive is restored by Protect-On2.

There are no adjustments available for Unprotected Drivespace from the Protect-On2 client. If you wish to remove or change this feature, you must remove and reinstall the client software.

You may elect to direct certain folders to this area for the convenience of users. For example, the My Documents folder may be moved to this location by changing some settings in Windows.

To change the default location of the My Documents folder, follow these steps:

- 1. Right-click My Documents and then click Properties.
- 2. Click the Target tab.
- 3. In the Target box, do the following: Type the path to the folder location that you wish to use, such as P:\My Documents, and then click OK.

Please note that this is a per-user setting. You may also use automated tools such as Microsoft Group Policies to force relocation of My Documents for users of Active Directory.

Protect-On2 Integration with Vision

When the Protect-On2 Administrator is installed on a computer that is also a Vision Master (Teacher station), components are added that allow you to observe Protect-On2 status and access the Administrator directly from Vision.

Protect-On2 Status in Vision

When Protect-On2 is installed on Student computers, each thumbnail image of the Students in Vision bears a color-coded shield that displays protection status.



In the example above, Stephen's computer is protected (green shield) while Susan's is not (red shield).

Accessing Protect-On2 Administrator from Vision

You may access the Protect-On2 Administrator directly from the Vision toolbar using the shield icon.



Clicking this icon immediately opens the Protect-On2 Administrator. Please note that it is not possible to change Protect-On2 settings from within Vision; you must use the Protect-On2 Administrator for that purpose.

Vision Classrooms and Protect-On2

If Protect-On2 is installed after Vision, the installer asks if Vision classrooms should be imported.

Import Vision Classrooms

| 🔀 Protect-On 2.0 Administrator - | - InstallShield Wizard | × |
|----------------------------------|------------------------|----------|
| | | |
| ✓ Import Vision classrooms | | |
| | | |
| | | |
| | | |
| InstallShield | | |
| | < Back Next | > Cancel |

This creates computer groups in Protect-On2 that match the classrooms in Vision for convenience.