NETOP™ REMOTE CONTROL
Mobile | Embedded ™
Remote Support for Mobile & Embedded Systems

You've got a frustrated user, miles away, with a faulty mobile device. No problem with Mobile & Embedded. Smartphones, handheld devices and embedded systems are on the front line of business today. To make the most of mobile technology you need a swift and secure solution to minimize downtime and maximize efficiency.

Take control

Get full access to the mobile device including the ability to view the device screen, control keyboards and mice and perform remote administrative jobs such as task and service management and registry editing. Help keep your mobile workforce on the road and on-task.

Get the details

Mobile & Embedded makes remote collection of hardware and software information easy, including battery charge condition and WiFi signal strength.

Provide support from your device

Using Netop Mobile & Embedded, you can remotely support your users or fix server problems from your mobile device while you are on the move.

Easy for users

End users requiring assistance can simply press an on-screen button or configurable hot-key to request support from the help desk providing quicker problem resolution.

High-level security

Encryption of the entire data communication with 256-bit AES. Centralized authentication, rights management and logging via the Netop Security Server (optional).

Full integration

Netop Mobile & Embedded integrates seamlessly with Netop Remote Control giving you a single, comprehensive help desk solution across multiple platforms and mobile devices.

BENEFITS

- **Mobile remote control**

- **Support PDAs, smartphones, handhelds**

- **Bidirectional file transfer**

- **Integrated text chat**

- **Event logging**

- **Easy connectivity across the Internet**

- **Strong encryption**

- **Outstanding performance**

- **Low CPU and RAM usage**

- **Central authentication**

Netop Mobile & Embedded provides a dedicated solution to keep your people on the move and embedded systems up and running.

FEATURES

Remote control
Manage Windows CE/Mobile-based devices (with the host version) or use your mobile device for remote control and management of host computers (the guest version).

Bidirectional file transfer
With Mobile & Embedded you can copy, move, synchronize, clone and transfer files, saving you time and money.

Inventory
Remotely collect hardware and software information, including battery charge condition and WiFi signal strength.

Personal service
A configurable hot-key or on-screen button allows quick and easy access to the help desk. Integrated text chat keeps you in close personal contact with your remote users.

Address book
The Mobile & Embedded address book gives you fast and easy connections for frequently-used hosts.

Stealth mode
The graphical user interface can be hidden in order to prevent accidental intervention by the end user.
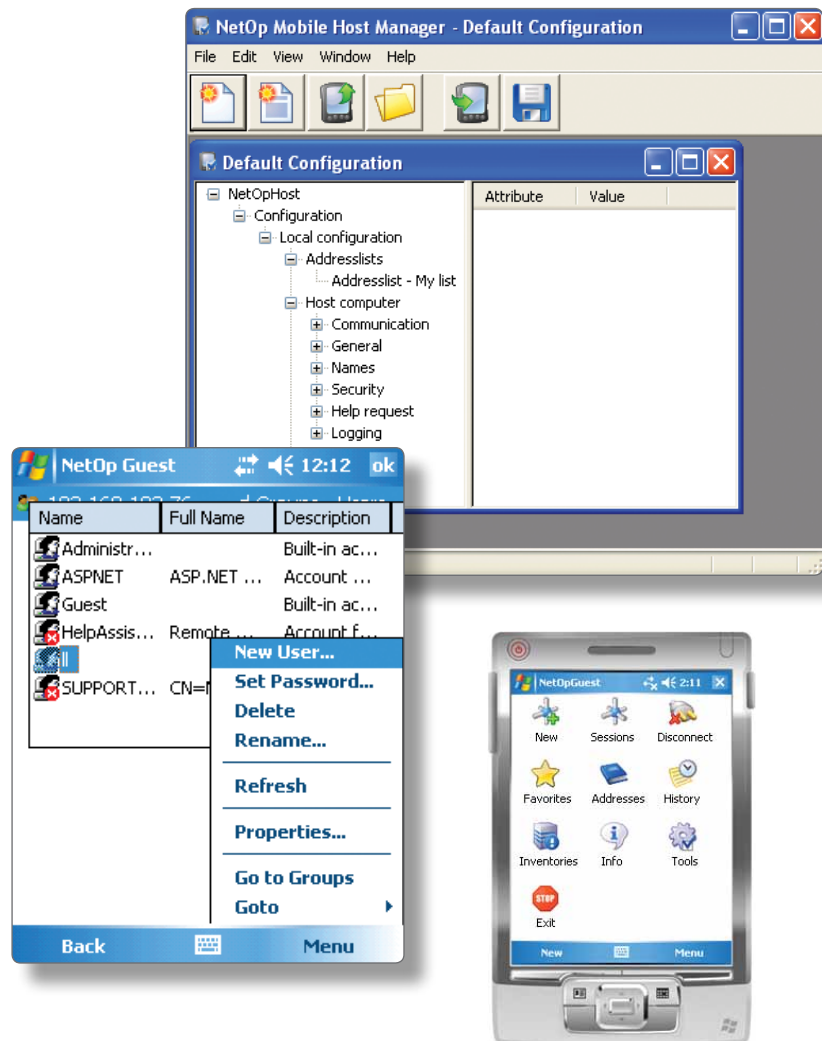
Event logging
Netop Mobile & Embedded provides logging of remote sessions on the device or centrally via the Netop Security Server.

Easy connectivity
With support for Netop WebConnect and Netop Gateway, you can easily support your remote devices across the internet with no additional configuration to firewalls, routers or proxies.

Industry leading security
We provide encryption of the entire data communication with 256 bit AES. Centralized authentication, rights management and session recordings.

NETOP MOBILE & EMBEDDED SYSTEM REQUIREMENTS

Host:
- Windows Mobile 6 Classic, Standard and Professional (ARM)
- Windows Mobile 6.1 Classic, Standard and Professional (ARM)
- Windows Mobile 6.5 Classic, Standard and Professional (ARM)
- Windows Mobile 5 Pocket PC, Phone edition and Smartphone (ARM)
- Windows Pocket PC 2003, 2003SE (ARM)
- Windows CE Embedded 6.0 (ARM)
- Windows CE Embedded 5.0 (ARM and x86)
- Windows CE Embedded 4.2 (ARM)

Guest:
- Windows Mobile 6 Classic and Professional (ARM)
- Windows Mobile 5 Pocket PC and Phone edition (ARM)
- Windows Pocket PC 2003, 2003SE (ARM)
- Windows CE Embedded 5.0 (ARM and x86)

Memory:
- Host 4 MB (8 MB recommended)
- Guest 8 MB (16 MB recommended)

Disk space:
- Host < 4 MB
- Guest < 4MB

Communications:
- TCP/IP as supported by the operating system

Netop

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