Netop ProtectOn ProNetop



Current version 1.1

Latest build 1.100.2010.060

Shipping from 2010-03-02

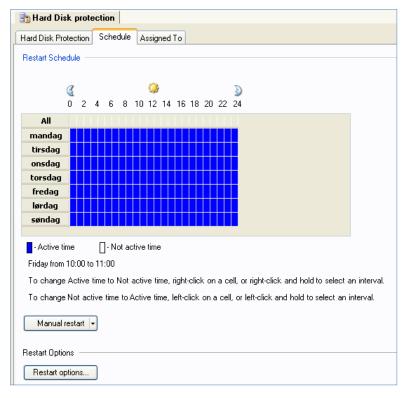
New platform support in version 1.1

Windows 7 - following the official release of Windows 7, all Netop ProtectOn Pro modules now include support for Microsoft's latest desktop operating system. The related Netop modules include the following:

- Server, Console and Agent
- Supported versions of Windows 7 include Starter, Home Premium, Professional, Ultimate and Enterprise (32-bit and 64-bit editions)

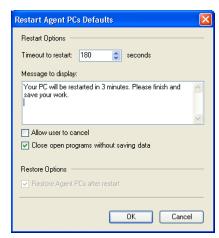
New features in version 1.1

Scheduling of Hard Disk Protection



Like for other policies it is now possible to schedule when a Hard Disk policy is active.

This requires that the Agent PC is restarted. In such case the Agent user is presented with the usual restart message. The scheduled restart will use the default restart options specified via the Restart Options button:



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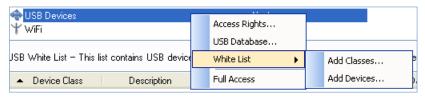


WíFi Whitelist

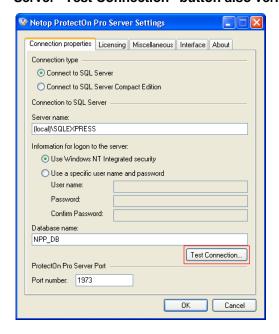
It is now possible to specify a list of allowed wireless networks that the Agent PC can connect to when WiFi access is otherwise prohibited.

Add USB devices to white list from right click menu

It is now possible to add USB Classes and Devices to the white list directly from the Right click menu in the Device list:



Server "Test Connection" button also verifies credentials to the SQL database



The **Test Connection** button in Server Connection properties only checked whether the Server could see the SQL database.

Because connection problems to the database are often related to the credentials the **Test Connection** button will also verify that the specified credentials allow access to the database.

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Centrally configure Agent configuration password



A password for the Agent Configuration program can now be specified centrally in the NPP Console.

If there's an Agent Settings Password configured it will be used in the following situations:

- The Agent Configuration program will prompt for the password.
- The Agent uninstall program will prompt for the password

Bug fixes

Device Access: Protected removable drives and floppy disks could be formatted

Even though formatting was not allowed it was possible to format removable drives and floppy disks. The problem is now solved.

Defect: DE3395

Device Access: Problem with Floppy Disk blocking

Even though Device Access Policy for Floppy devices was set to 'No Access' it was possible to read and write floppy disks. The problem is now solved.

Defect: DE3346

Device Access: Application policy causes grayed out menus in Internet Explorer

When the Agent was installed Internet Explorer (7 and 8) menus were sometimes grayed out and inaccessible. Similar problem was also seen with programs running in Internet Explorer such as Enlight (Syllabus 5.0 from ECDL). The problem is now solved.

Defect: DE2896, DE3712, DE3048

Cannot install Server on Windows 2000

The problem is now solved.

Defect: DE3718

Cannot block Secure SanDisk Cruzer USB disk

Because of a conflict between USB SanDisk Cruzer and the ProtectOn Pro driver the disk could not be blocked. The problem is now fixed.

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Defect: DE3313

Connectivity issues when a large number of Agents are connected to the same Server

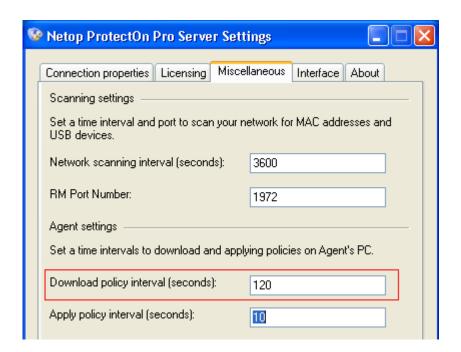
When a large number of Agents are connected to the same policy server the connection might be rejected and policies are not updated. The problem is now fixed

Defect: DE3880

Comment:

Even though an error has been fixed a Server can be overloaded when too many Agents are connected. The solution for this is to set up up more Netop ProtectOn Pro servers (for example with a round robin URL resolution) pointing to the same SQL server. Another work around is to increase the Agent 'Download Policy Interval' as shown in the Netop ProtectOn Pro Server Configuration dialog below.

In this version the default 'Download Policy Interval' has been increased from 10s to 30s. This means that the Policies will take a little bit longer to be deployed (in average 10s more) but most importantly it means that the Server will be able to handle 3 times more Agents.



Hard Disk Protection Exception folder

Hard Disk Protection exception folders would fail if it included the environment variable %USERPROFILE%. The problem is now fixed.

Defect: DE3931, DE3987

Web Policy didn't work on Vista and 64 bit operating systems

Web Policy didn't work when applied to an Agent PC running Vista or 64 bit operating systems. The problem is now fixed.

Defect: DE3884,

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Application Policy unstable on 64 bit operating systems

Application Policy didn't work on 64 bit operating systems. In some cases the 64 bit operating systems could become unstable after installing the Agent. The problems are now fixed.

Defect: DE3289, DE4031. DE4035

Web Policy blocking URL updated

The web page that is shown when a web site is blocked is updated.

Defect: DE4034

Known issues

Problem with VMware virtual PC files

Because of the huge VMware file sizes Netop ProtectOn Pro becomes very slow. We do not recommend using Hard Disk Protection with VMware files.

Workaround:

Exclude VMware folders from Hard Disk Protection