# Netop ProtectOn Pro Neto



Current version 2.1

**Latest build** 2.100.126.2011

**Shipping from** 2011-06-07

# **Usability improvements in 2.1**

**Netop ProtectOn Pro 2.1** includes Netop ProtectOn Pro Console usability improvements that you will experience when restarting a group of computers: a progress bar is displayed while agent computers are being restarted and a detailed log is displayed at the bottom with status information for each computer.

This new functionality allows network administrators to monitor overall progress, including seeing the computers that are being restarted as well and the ones that for some reason could not be restarted.

# **Bug fixes**

#### Netop ProtectOn Pro Agent computers freeze after a while

Occasionally some Netop ProtectOn Pro Agent computers would stop responding to mouse and keyboard after a period of time. The mouse pointer could be moved on the screen but nothing happened when the mouse buttons were used. This problem has now been solved.

Defect: DE5727

#### Could not install a Netop ProtectOn Pro trial version

If trial mode was selected during the Netop ProtectOn Pro installation a dialog requiring the user to type a license key would still appear. This problem has now been solved.

Defect: DE6961

### Known issues

## Problem with VMware virtual PC files

Because of the huge VMware file sizes Netop ProtectOn Pro becomes very slow. We do not recommend using Hard Disk Protection with VMware files.

Workaround:

Exclude VMware folders from Hard Disk Protection

#### Some computers freeze

During startup, some computers fail to contact the server and they freeze in the login screen.

On Windows 7, some computers freeze after a long period of utilization.

Workaround:

Restart the relevant computers.

#### Shutdown unavailable on Windows 7 x64

On Windows 7 x64, shutdown function becomes disabled on Netop ProtectOn Pro Agent computer.

Workaround:

Right-click the Shutdown button, choose Properties and then close the displayed window.

Netop® and the red kite are registered trademarks of Netop Business Solutions A/S. All other products mentioned in this document are trademarks of their respective manufacturers. Netop Business Solutions A/S denies any and all responsibility for damages caused directly or indirectly as a result of using this document. The content of this document is subject to change without notice.